



Long Point Eco-Adventures: Adventure Guide & Hospitality Crew Member

Long Point Eco-Adventures is looking for dynamic individuals who can blend the excitement of adventure guiding with the warmth of hospitality. Successful candidates will be part of a team that ensures our guests have an unforgettable experience, whether soaring through the trees on a zipline or relaxing in our Glamping Suites and Pods. If you are enthusiastic, hard-working, and thrive in both adventurous and guest-focused environments, we want you on our team.

Adventure Guide Responsibilities:

- Set up all client gear prior to each tour, including ensuring participants sign the client waiver form.
- Safely lead, demonstrate, and guide guests through the 2.5 Zipline & Canopy Tour.
- Maintain the highest level of customer service when communicating with on-site guests.
- Inspect and store all gear, including harnesses, helmets, and gloves, on a daily basis.
- Report any incidents or dangers on the course and complete daily guide and equipment logs.
- Use positive, open, and appropriate communication with all staff members.
- Act as an ambassador for Long Point Eco-Adventures on and off-site.
- Perform other duties as requested.

Hospitality Crew Member (Cleaning Department) Responsibilities:

- Arrive on-site on time and ready to work.
- Service/clean all guest accommodations on-site, focusing on providing a top-notch guest experience.
- Keep cleaning facilities and site facilities in order.
- Maintain the highest level of customer service while communicating with guests.
- Report any issues/problems to department heads.
- Use positive, open, and appropriate communication with all staff members.
- Act as an ambassador for Long Point Eco-Adventures on and off-site.
- Perform other duties as requested.

Qualifications for Both Roles:

- High school diploma required; preference given to those currently enrolled in or graduates of a recognized college/university program.
- Candidates must be at least 18 years of age on or before April 1st.
- Effective communication skills with both adults and youth in group or individual settings.
- Ability to minimize stressful situations and work well in a team environment.
- Attention to detail in following safety policies and procedures.
- Strong work ethic, positivity, and a willingness to work outdoors in various weather conditions.
- No experience necessary; outdoor recreation, athletics, and/or hospitality experience considered an asset.



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Additional Information:

- Crew members must be available to work nights, weekends, and holidays from April 27th to August 31st, and select weekends from September 1st to October 31st.
- Successful candidates for both positions must attend a week-long training course and complete required testing before becoming certified.
- How to Apply: Please forward a complete Application Package (Cover Letter and Resume) to info@lpfun.ca by March 1st, 2024, or apply through Indeed.
- Only successful applicants will be contacted.
- Join Long Point Eco-Adventures and be a part of providing thrilling adventures and exceptional hospitality in the heart of nature. There are part time and full time positions available